AI and data processing.

What an AI request involves, and how generating responses, model training and retention differ.

01 Generating responses

Alera uses third-party AI services to provide responses. The Privacy Policy states that OpenAI receives messages, limited chat context, technical metadata and attachments you choose to send for this purpose. The processing location stated there is the USA.

02 No training of Alera models

Alera does not use your chat content to train its own models. Data submitted through the OpenAI API is not used to train or improve models unless the API customer explicitly opts in. Alera does not enable that opt-in.

03 Logs and retention

Separately, OpenAI may retain prompts, responses and associated metadata in abuse-monitoring logs for up to 30 days. The Privacy Policy describes exceptions, including legal requirements or the protection of the service and other parties.

04 Dictation and deliberately shared content

Dictation uses speech recognition on your device; Alera does not receive or store the audio used for dictation. Audio files you deliberately upload are processed separately. You choose what to bring into a conversation.

Sources

Privacy Policy, sections 3 to 5